**PRACTICE PROFILE JUNE 2016**

We are a growing practice, currently with just over 11,000 patients. We serve the Emersons Green estate, which was largely built in the late 1990s and early 2000s, and is currently being extended by another 3000 homes on the “Lyde Green” development.

We operate from a purpose built surgery in the village centre which was newly built alongside the housing in the area. The centre is just off the A4174 Bristol ring road, and easily accessible from the M4, M5 and M32. There is plenty of parking on site, and easy access by public transport.

Emersons Green is a relatively affluent area, and our population is largely stable with a larger than average number of young professionals and young children, and fewer than average older people. We also serve a number of families of military personnel serving at the nearby Abbey Wood centre. This relatively young population means that we have a very low home visit rate.

We are a training practice, with a friendly and supportive team of GPs providing mutual support. As well as formal training / mentoring, we hold weekly clinical education sessions on Thursday lunchtimes, which either involve a formal speaker or clinicians sharing recent cases and issues informally. These are separate from practice business meetings, which take place on Monday lunchtimes and which all GPs are invited to attend.

We have a highly skilled team of Nurse Practitioners, who lead our on-call service, providing telephone triage for all same-day emergency requests. This means that the on-call GP deals only with the cases that need their input.

We use EMIS Web, enabling us to collaborate with other practices, and with services such as One Care Consortium, and BrisDoc out of hours services. We are part of a cluster of practices planning joint working initiatives using this technology to allow us to provide services more efficiently at a larger scale.

Our APMS contract has recently been re-tendered, and we have been successful in winning it for the next 25 years. We are now in the process of setting up that new contract, and looking forward to the next stage in our development, working together with partners and neighbouring practices to create the wider, multi-skilled future of primary care.